

Driving Assurance for Global Customer Experience Transformation

A Global Tier-1 bank

ENGAGEMENT HIGHLIGHTS



Zero Defects with on-time launch of new core banking platform



UAT for core banking



Phase-wise testing approach for multi-country application roll-out



CHALLENGE

- ▶ Large-scale core banking transformation engagement across the operating geographies – EMEA, APAC and Americas
- ▶ Provide unified customer experience across the operating geographies
- ▶ Drive cost efficiencies and accelerate growth using new core banking platform
- ▶ Adopt best practices for full-cycle core banking testing



SOLUTION

- ▶ A phased wise holistic approach was proposed for multi-country implementation
- ▶ A 3-way prolonged strategy was used
 - The central included execution of regression testing on all of the business critical functions, testing critical business processes by developing end-to-end business scripts and identifying and testing all country-specific exceptions
 - A federated approach consisting of 3 layers with 70% of the testing done centrally (Hub) and 30% by specific regions, based on country specific functions
 - Roll-out in multiple waves to achieve cost efficiency and speed up entire project
- ▶ An easy-to-use dashboard was built for providing real time insight into daily execution status and defect management
- ▶ A holistic change management strategy was devised and organized through country-wise roadshows, simulation sessions and live meetings



RESULTS

- ▶ Successful blue-print creation of test management execution for core banking transformation from phase 1
- ▶ Successful roll-out of client's core banking expansion program
- ▶ On-time, within budget go-live of new core banking application with zero defects



Accelerate your business through continuous quality focus across the transformation journey, with QE solutions that are engineered for speed, and the ability to be delivered at scale.

ABOUT MAVERIC'S QE SERVICES

Maveric Systems are a world-class leader in QE services for the banking domain. For over two decades now, Maveric has partnered on 60+ major banking transformations. Our core promise of continuous quality is brought alive via Digital-age QE solutions, and cutting-edge test approach that is engineered for speed and geared to bring QE at scale. We foster a culture of "95% QE automation", through our tools, accelerators and matured frameworks, which are engineered with cognitive computing and predictive analytics for intelligent automation. To learn more about our QE business,

Please visit <https://maveric-systems.com/services/quality-engineering/quality-engineering-services>



www.maveric-systems.com

Email us at marketing@maveric-systems.com

Maveric Systems Limited

INDIA | SINGAPORE | SAUDI ARABIA | UAE | UK | USA